

Patient Rights & Responsibilities

Health, Wellness and Counseling Services Center Policy

1. The Health, Wellness and Counseling Services Center supports the patients' shared responsibility in the care-giving process through the identification of rights and responsibilities of the patient.
2. Patients have these rights without regard to sex, economic status, educational background, race, ethnicity, color, age, religion, ancestry, national origin, sexual orientation, gender identity or expression, marital status, disability, or source of payment for care.

Patient Rights

1. Patients are treated with respect, consideration and dignity;
2. Patients have the right, whenever possible, to select their own provider;
3. Patients are provided appropriate privacy;
4. Patient disclosures and records are treated confidentially, and patients are given the opportunity to approve or refuse their release, except when release is required by law; and
5. Patients are provided, to the degree known, complete information concerning their diagnosis, evaluation, treatment and prognosis.
6. Patients have the right to receive adequate information necessary to provide informed consent prior to the state of any procedure, test or treatment;
7. Patients have the right to refuse treatment, or to ask for a second opinion, or an alternative course of treatment, and to be informed of the medical consequences of such actions;
8. Patients have the right to access personal medical records;
10. Patients have the right to receive an explanation of any service charges incurred;
11. Patients have the right to information about the qualifications and credentials of their clinician; and
12. Patients have the right to confidentially comment on their care and receive a response, if requested.

Patient Responsibilities

1. Patients have the responsibility to be respectful and considerate to providers and other Health, Wellness and Counseling Services Center staff;
2. Patients have the responsibility to provide complete, honest information to their providers so that he/she can make the best decisions about the patient's care;
3. Patients have the responsibility to ensure a provider understands the patient's health concerns;
4. Patients have the responsibility to consider the information they are given about their care;
5. After agreeing to a course of treatment, patients have the responsibility to themselves and their providers to follow the prescribed instructions, including completing medication and returning for follow-up appointments; and
6. Patients have the responsibility to be cost-conscious, to use the Health Clinic services wisely and to pay any bills to the Health Clinic promptly.